

Lifeguard

Classification: Fitness Industry Award Level 3

Date Reviewed: 3/11/2022

Department: Operations

Reporting to: Operations Team Leader

Approved by: GM Operations & Sustainability

About South East Leisure

South East Leisure is a newly formed leisure management company based in the City of Greater Dandenong with a vision to enhance the health and wellbeing of our community by providing sustainable world class experiences.

Since 1 July 2022, South East Leisure took over management and operations of the four major leisure facilities in the Greater Dandenong area:

- Dandenong Oasis
- Noble Park Aquatic Centre
- Springers Leisure Centre
- Dandenong Stadium

Working in a newly established business environment, we are committed to building a team full of positive, hardworking, and adaptable superstars. In return for your passion and commitment, we will:

- Provide you with flexibility in your role - We are passionate about creating a healthy work life balance
- Give you the licence to further refine our processes and systems to support our growing business
- Encourage you to contribute to our social and environmental outcomes - We are passionate about creating a positive social impact and are always exploring ways that we can implement environmentally sustainable improvements.
- We will always value and listen to your ideas into ways we can improve our programs, services, and business.

We, at South East Leisure pride ourselves on being driven by our values:

CARE - We care about our people, our actions, and our outcomes

OPEN - We are honest, transparent, and respectful in our actions

FUN - We work hard, we have fun and celebrate our success

SUSTAINABLE - We provide commercially and environmentally sustainable outcomes

Our Purpose is to improve community health and wellbeing outcomes through accessible, high quality leisure experiences.

Our Vision is to be the destination of choice providing sustainable world class experiences that enhance the overall health and wellbeing of our community.

About the role

Lifeguards are responsible for supervising the pools, ensuring a safe and enjoyable environment. Lifesaving Victoria's Watch Around Water program and venue specific deployment plans play a critical role in safety and education of patrons, with the Lifeguard responsible for implementation.

Key Responsibilities and Specialist Skills

- Supervise patrons to assist in preventing drowning
- Ensure procedures are followed in accordance with Guidelines of Safe Pool Operations
- Attend to any emergency and /or accident situations in accordance with training
- Assist with the monitoring of pool water quality
- Identify potential risks to safety and take steps to reduce those risks
- Understanding of pool utilisation requirements on shift
- Patron education and implementation of the Watch Around Water program
- Ability to work as part of a team
- Provide a high-quality service to patrons, through strong communication and commitment to education
- Maintain understanding of policies and procedures
- Promote a positive safety culture
- Other duties as required

Qualifications and Experience

- Experience performing lifeguard duties
- Pool Lifeguard including Defibrillator and Basic Oxygen Administration
- First Aid and CPR
- Working with Children Check

Organisational Relationship/Context

Reports to	Operations Team Leader
Major contacts	Internal Liaisons
	<ul style="list-style-type: none">○ Leadership team○ Internal staff team
	External Liaisons
	<ul style="list-style-type: none">○ Members and Patrons○ User Groups

Equal Opportunity

We support the provision of a work environment that is free from harassment, discrimination and bullying and refrain from engagement in any activities that may be offensive, humiliating, uncomfortable for; or derogatory towards; other staff or the community.

Safeguarding Children and vulnerable adults Commitment

SEL wants children and vulnerable adults to be safe, feel safe, happy, and empowered; we take all reasonable steps to ensure candidates are appropriately screened and to employ skilled staff to work with children and vulnerable adults and have zero tolerance for all forms of harm.