



## Conditions of Entry

### General

1. Conditions of Entry applies to the Venues managed by South East Leisure (ABN 34 649 134 761);
  - a. Dandenong Oasis – Heatherton Rd and Cleeland St, Dandenong VIC 3175
  - b. Dandenong Stadium – 270 Stud Rd, Dandenong VIC 3175
  - c. Noble Park Aquatic Centre – 9 Memorial Dr, Noble Park VIC 3174
  - d. Springers Leisure Centre – 400 Cheltenham Rd, Keysborough VIC 3173
2. Your entry into the Venues (including the car park) is subject to these terms and Conditions of Entry, as amended from time to time. A copy of these Conditions of Entry is posted at the entrance to the Venue, and the full conditions are available from South East Leisure's website at [www.southeastleisure.com.au](http://www.southeastleisure.com.au).
3. It is your responsibility to inform yourself of the full Conditions of Entry. By entering the Venue, you are deemed to have accepted and understood the Conditions of Entry and any accompanying risks and responsibilities.
4. Anyone attempting to gain entry is required to pay the relevant fee associated as set by the Venue.
5. South East Leisure accepts no responsibility for lost or stolen belongings. To the extent permitted by law, the South East Leisure shall not be liable or responsible to you for any direct, indirect or consequential injury, loss or damage; and shall not be responsible for lost or stolen items, or damage to property or vehicles. You are responsible for your own property (including vehicle) located at any South East Leisure Venue.
6. South East Leisure expects all persons entering the Venue to behave in an appropriate manner which is in line with the Code of Conduct. A copy of the South East Leisure Code of Conduct can be found at [www.southeastleisure.com.au](http://www.southeastleisure.com.au).
7. By entering the Venue, you agree to follow reasonable directions of South East Leisure staff and other officials. Your behaviour must not interfere with the safety or enjoyment of others.
8. South East Leisure reserves the right to refuse entry or remove any person from the Venue.
9. You are responsible for your own property (including vehicle) and South East Leisure will not be liable for damage, loss or theft of any property brought into the Venue or grounds.
10. South East Leisure prohibits and restricts certain items being brought into the Venue. A full list of Prohibited and Restricted Items can be found within the full Conditions of Entry at [www.southeastleisure.com.au](http://www.southeastleisure.com.au).



11. You consent and authorise for South East Leisure and its authorised representatives to film, record or photograph (Recordings) of you while at the Venue. South East Leisure owns all intellectual property rights in the Recordings and has the right to reproduce, publish, use or licence the Recordings for any purpose without further authorisation by, or compensation or attribution to you. There are security cameras operating in the Venue and grounds and you acknowledge that you may be filmed.
12. South East Leisure collects your personal information to operate the Venue, conduct an activity/event, provide you with services and to enhance security and protect the safety of patrons of the Venue (including through surveillance equipment such as security cameras). The personal information you have provided to South East Leisure is collected, used and disclosed in accordance with our privacy policy located at [www.southeastleisure.com.au/privacy-policy](http://www.southeastleisure.com.au/privacy-policy). South East Leisure may share your personal information with third parties solely to carry out functions and activities on our behalf, including direct marketing in accordance with South East Leisure Privacy Policy.

## **Aquatic Safety**

13. Dandenong Oasis and Noble Park Aquatic Centre follow Watch Around Water Guidelines. At these Venues Children under the age of 10 years must be accompanied by a person 16 years of age or older and supervised in line with Watch Around Water guidelines.
14. The Watch Around Water guidelines ([available here](#)) must be followed at all times, including wearing of wristbands as specified.
15. Patrons must not enter the water where you:
  - a. are unwell or have experienced gastroenteritis or diarrhoea in the past two weeks
  - b. have any cuts, sores, rashes or open wounds
  - c. don't have suitable swimwear (including aqua nappies for incontinent persons)
  - d. haven't showered or rinsed prior to entry

## **Venue Operation**

16. At any time, South East Leisure has absolute discretion to:
  - a. close the Venue and/or adjust previously advertised operation hours
  - b. implement safety requirements in response to pandemic orders
  - c. change entry points, paths of travel and restrict access to areas with the Venue

## **Venue Use**

17. Patrons are liable for costs associated with any damage to the Venue or equipment as a result of use.
18. Appropriate attire must be worn at all times within the Venue. Footwear must be non-marking on stadium courts and not cause and damage or marking within the Venue.



## **Liability and Indemnity**

19. Except to the extent permitted by law, you indemnify and agree to keep indemnified South East Leisure and its employees, contractors and agents against any liability for any claim, loss (including pure economic loss), damage, costs and expenses arising from your acts or omissions at the Venue.

Under no circumstances whatsoever will South East Leisure accept liability for any loss suffered by you as a result of the cancellation or postponement of any event held at the Venue

20. Should you suffer any injury or illness, you agree that a representative of South East Leisure may provide or facilitate evacuation, first aid and/or medical treatment at your expense. Your acceptance of these Conditions constitutes your consent to such evacuation, first aid and/or medical treatment. You agree to reimburse South East Leisure for any costs or expenses incurred in providing such medical treatment.

## **Prohibited and Restricted Items**

21. The following list of Prohibited and Restricted Items must not be brought into the Venue (including the car park) and any items listed below in your possession must be surrendered to a member of the South East Leisure team:
- a. illicit substances
  - b. bikes, stakeboards, scooters, rollerskates or hoverboards
  - c. dangerous or inappropriate items (e.g. flares, weapons, explosives or flammable items)
  - d. pets and animals other than certified service animals
  - e. glass, cans, ceramics or porcelain
  - f. commercially purchased food or alcohol
  - g. confetti, streamers, shredded paper, balloons, glow sticks and laser pointers
  - h. advertising, sponsorship, marketing or promotional material of any kind
  - i. umbrellas can be brought into the venue however, not put up
  - j. poles, brooms and other items capable of being used as a weapon
  - k. tents, marquees and other structures
  - l. electrical equipment
  - m. musical instruments and noise makers including horns, whistles and vuvuzelas
  - n. cameras and/or recording devices (for commercial purposes) including tripods. Personal photography is permitted where consent of those being photographed or filmed has been provided and images are for non-commercial use. Where individuals do not give consent, images or recordings are unwarranted, obtrusive or inappropriate, the police may be notified.
  - o. remote control devices and vehicles including drones
  - p. e-cigarettes and vaporisers and cigarettes are not to be used in the Venue



- q. items which you intent to sell or promote for sale
- r. Any item which South East Leisure determines as bearing an image, slogan or text which is inappropriate, controversial or potentially offensive
- s. other items determined by South East Leisure which my cause damage, harm, present a danger or public nuisance