



Frequently Asked Questions

Who is South East Leisure?

South East Leisure (SEL) is a newly formed subsidiary company of Greater Dandenong City Council with the responsibility to operate four of the City's aquatic and leisure facilities from July 1, 2022.

Will there be any changes to the products/services or facilities at these centres?

There will be no immediate changes to existing timetables, programs and services. Swim lessons and Group Fitness timetables will remain the same for the immediate future.

While we continue to run programs and services that have previously been offered, we will also investigate opportunities to refine programs and add new programs to increase access to people of all abilities.

Members and customers will be consulted when evaluating and refining existing programs and services.

SEL are very excited to be opening the new development at NPAC that will see Gym and Group Fitness rooms available at this facility.

For more information on the development and to see a fly through of the new Gym visit: <https://www.facebook.com/stheastleisure/videos/380936263856522>

From July you will also notice the following improvements:

- Introduction of a new online member portal allowing you to book classes, make payments and manage your membership and personal details online.
- New facility websites with regularly updated information, news and alerts.
- Increased communications to members.
- Increased member engagement ensuring members have a say in programs and services being developed and introduced.

Will I have the same instructors and swim teachers?

We are looking forward to continuing working with many of the same great staff! All staff have been offered the opportunity to interview with SEL prior to any existing roles being externally advertised.

SEL will work with all staff through the transition, to ensure that there is minimal disruption to members, user groups and customers.





South East Leisure

Who will have my personal details?

Greater Dandenong City Council will transfer your contact details to South East Leisure. South East Leisure's Privacy Policy ensures that personal information will not be disclosed for any purpose other than providing services to patrons or members, and will not be passed onto third parties without consent.

Our Privacy Policy can be found on the South East Leisure website: [SEL Privacy Policy](#)

Where can I get more information?

Please email info@southeastleisure.com.au for more information.

